



Leaders Institute Pty Ltd, T/A Leaders Institute, Australian Agribusiness Institute



STUDENT AGENT FEEDBACK FORM

Agent Business Name:			
Agent Counsellor Name (if known):			
Please tick Yes or No in response to the following statements.		YES	NO
My agent provided information on:			
Provided or had available for viewing a copy of the International Student Information Manual			
Program information (assessment, duration, cost, start date, entry requirements, any additional costs, campus, recognition by professional bodies & pathways)			
Did the agent has provide the overall support for your international study journey			
Accurate entry and English language requirements			
Information on fees, scholarships & charges			
Information regarding the application process, conditions of enrolment, application form			
Explained the Student Agreement & Offer Letter.			
Access to complaints & grievances, student rights & responsibilities			
Information on visa conditions, costs of living			
Information on the Australian Education System and Education Services for Overseas			
Agent explained the details of ESOS framework: https://www.education.gov.au/esos-framework			
Leaders Institute facilities and student support			
Accommodation options			
Arrangements for Airport Pick Up service			
Leaders Institute web address: www.leaders.edu.au			
Advice was given on permanent residency on completion of Leaders Institute program.			
Please specify your overall satisfaction score with your agent: 1 to 10 (10 means extremely happy)			

Please provide your comments about your agent and grant permission for disclosure in accordance with privacy and confidentiality guidelines.

Please check the box if you agree to have your feedback disclosed to the agent and used for our marketing purposes.

Comments

Student Name	
Student ID	
Email	
Mobile	
Signature	
Date	

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